Terms of Use

Manchester LGV Clinic is a subsidiary of Medcare Services Ltd.

When a driver, representative or employer books a driver medical, you are entering a contract and these terms apply. A 'medical' means a medical examination and associated paperwork completed by the doctor.

Drivers must:

- 1. Bring a photocard driving licence or passport as proof of identity
- 2. Bring a full list of medications.
- 3. Bring details of any medical conditions, including date of diagnosis, investigations carried out and treatment given. If you are not clear on these details, please bring hospital letters with you.
- 4. Bring the address and contact details for your registered GP. If you are not registered with a GP, you must state this on your form by writing 'Not Registered'.
- 5. Bring glasses if worn for driving. If you wear contact lens, please bring spare contact lens or glasses with you because your contacts lens must be removed for part of the eye test
- 6. See an optician if you fail the eye test. Our doctor will complete the rest of the medical and a full charge will apply
- 7. If applying for a taxi medical, you must confirm your local authority will accept a form completed by a doctor who is not your registered GP. No refund will be given if the local authority does not accept our doctors completing your medical
- 8. If applying for a taxi medical, you must bring a brief medical summary from your GP that was printed within 7 days of your appointment
- 9. Be liable to pay the charge in full if a medical was cancelled due to your failure to provide the items or information necessary to complete your medical as listed above. Another charge will apply if the medical is re-scheduled
- 10. Provide honest, accurate and current information
- 11. Inform DVLA immediately if you develop a new medical condition/disability that could affect your driving or an existing medical condition/disability has got worse since your driver medical was carried out. More information can be found at https://www.gov.uk/driving-medical-conditions
- 12. Not undertake any action that may unfairly or unlawfully adversely affect the reputation or integrity of Manchester LGV Clinic or Medcare Services Ltd.
- 13. Agree to waive any claims against Manchester LGV Clinic or Medcare Services Ltd for the outcome of your medical. The doctors carry out the examination in accordance with DVLA
- 14. Agree to waive any claims against Manchester LGV Clinic or Medcare Services Ltd for any omissions or errors on the form. It is very rare that our doctors make any omissions or errors however we advise you to check the form before submitting to DVLA. If an omission or error is highlighted, our doctors will amend this free of charge
- 15. Accept the right of Manchester LGV Clinic to postpone your appointment without liability to you

Employers & third parties:

- 1. Where employers or third parties set up an account with Manchester LGV Clinic, you and your drivers are subject to the Terms of Use as outlined in this document. It is your responsibility to share this information with your drivers
- 2. Once a driver is booked in, it is your responsibility to ensure the driver attends the appointment and brings the correct items. Failure to do so may incur a full charge
- 3. Discounts are applicable provided the employer books a minimum number of medicals. This number will be agreed between the employer and Manchester LGV Clinic, and confirmed in writing. If the number of medicals falls short of this, full charges will apply
- 4. Payments must be made within 7 days of our invoice date

- 5. Manchester LGV Clinic reserves the right to alter or cease any discounts at any time without explanation. Any medicals booked prior to any changes but scheduled to take place after the change will be honoured at the discounted rate.
- 6. You must not undertake any action that may unfairly or unlawfully adversely affect the reputation or integrity of Manchester LGV Clinic or Medcare Services Ltd.
- 7. You agree to waive any claims against Manchester LGV Clinic or Medcare Services Ltd for the outcome of a medical. The doctors carry out the examination in accordance with DVLA
- 8. You agree to waive any claims against Manchester LGV Clinic or Medcare Services Ltd for any omissions or errors on the form. Any omissions or errors that have been highlighted will be amended by our doctors free of charge
- 9. You agree to the right of Manchester LGV Clinic to postpone an appointment without liability to you
- 10. You agree to comply with the Terms of Use of this website and accept the right of Manchester LGV Clinic to suspend or cancel your account immediately at our reasonable discretion without liability to you, if you breach such terms of use.

Use of this Site

You will not use the site for, or to encourage, any unlawful purpose; nor post or transmit on the site inaccurate, incomplete or false information; nor will you post or transmit on the site any libellous, abusive, threatening, harmful, vulgar, obscene or otherwise objectionable material. You confirm that you will not post or transmit on the site any material which contains any virus or other disabling devices which interferes or may interfere with the operation of the site; or which alters or deletes any information which you have no authority to alter or delete; or which overloads the site by spamming or flooding it. You will not use any device, routine or software to crash, delay, or otherwise damage the operation of this site. You further confirm that you will not take any action that affects Medcare Services' reputation or that defames, abuses, harasses or threatens others.

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As a convenience to users, this Site may contain links to external websites and you may be offered a number of automatic links to other sites, which may interest you. We accept no responsibility for or liability in respect of the content of those sites.

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Termination

We may at our absolute discretion deny you access to this Site (which may include any of the services or information available through it) or any part of it at any time without explanation.

You agree fully to indemnity us and keep us fully indemnified against all costs, expenses, claims, losses, liabilities or proceedings arising from use or misuse by you of this Site.

The enforceability or otherwise of any provisions of these terms and conditions shall not affect the enforceability of the rest of these terms and conditions.

If you have any queries about our terms and conditions, feel free to email us at info@medcareservices.co.uk